From: Bruce Lill
To: Microsoft ATR
Date: 12/31/01 1:01pm

Subject: letting them off easy is wrong

The least microsoft should get is that we shouldn't be required to purchase their products. If I purchase a computer and it comes with Microsofts products I should be able to sell them to someone else if I'm not going to use them. This would require microsoft to recognise the resale. I also should not have to give them any information if I want to use their product. Now I have to sign up to use XP. With passport there isn't a way to get your information deleted.

The consumers have been hurt by lack of quality software and the cost of the current software. They have made it hard for novice users to purchase computers that are confingred for them or technical users to not have the restrictive software.

Bruce Lill